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iMS4 Tools: Firmware Revisions, Upgrade, Log Files and Hardware Status

1: Firmware Revisions & Upgrade

- 1.1: To check SDK and IMS4 build revision
- Go to Tool bar > Help > About

Isomet iMS Studio								
Image Generator and iMS System Control Application								
Version: 1.3.0.889	Version: 1.3.0.889							
Copyright © 2020 Isomet (UK) Limited. All Rights Reserved. http://www.isomet.com/								
Component	Version							
iMS Studio App	1.3.0.889							
iMS Library	1.8.0							
HW Server App	1.2.181							
HW Server Library	1.8.0							
Synthesiser	iMS4c 3.2.90							
Controller	iMSP 2.1.65							

1.2: Procedure for updating the iMS Controller Firmware

Step1: Install version of v1.8.0 (or later) of the SDK.

http://www.isomet.com/ims4_sw.html

Step2: Once installed, open two Explorer Windows.

- Navigate window-1 to : C:\Program Files\Isomet\iMS_SDK\v1.8.0\utils\ims_fw_upgrade
 Find update_me.bat
- Navigate window-2 to the location of the new firmware *.mcs file.
 [If updating from a the SDK download, this file is located in C:\Program Files\Isomet\iMS_SDK\v1.8.0\data\fw\44332]
- 'Drag and drop' the *.mcs file from window-2 and place on top of the 'upgrade_me.bat' script in window-1
- Follow the instructions.
- When complete turn off, pause and then turn on the DC power to the iMS.

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*As of 2020-07-08, the latest upgrade file is Q0910A-02010065.mcs

Isomet 2021-01-08

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Notes:

- The firmware update procedure can take 5 minutes or more to download and update.
- Should the procedure time-out it will necessary to re-try.
- Cycle the iMS4-P DC power between update attempts.
- Update can be made through either a USB or GbE connection.
- If the update fails, the iMS4 will default back to the factory installed firmware revision.

2: Log File

In cases of difficulty and when seeking Isomet support, it can be helpful to generate a log file. The log files will need to initiated. This is the default condition.

2.1: Check the system.ini file has been correctly loaded and active. This is automatically installed with the SDK. Typical location:

C:\Users\<username>\AppData\Local\Isomet\iMS_SDK\settings.ini

Open the system.ini file with Notepad and check the first few lines of text



By default, the log file is active; **DisableLogging = false**

(If logging needs to be deactivated, then change to *DisableLogging = true*)

Default severity level for logging data is "error"; Filter="%Severity% >= error

For a more detailed record, change to Filter="%Severity% >= trace"

2.2: Find and View log file

Location: C:\Users\<username>\AppData\Local\Temp\ File: imslog_#####.log

where ###### starts at 00000 and increments with each new log write. Sort and find by date stamp.

3: Hardware status/response using Isomet Studio

Click on Hardware Console lower left of GUI window

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To expand view select the Down Arrow at the top right of Console window and select : **Dock as Tabbed Document**. This will allow a full screen view

The example below shows the Console output as the sliders in Calibration mode are changed. Note : The calibration button must be active (ENABLED in green)

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4: Supported Compilers

See API documentation:

(file:///C:/Program Files/Isomet/iMS_SDK/v1.8.2/doc/html/index.html#sec_Platform)

We support MSVC compilers v140 (2015) and v141 (2017) These can be developed in any recent IDE, e.g. Visual Studio 2015-2019.

In planning is an update for the v142 (2019) compiler version. Meanwhile the 2019 Visual Studio IDE can be used with the v141 2017 compiler.